

SUBSTITUTE NOTICE

The Phia Group (“Phia”) is a third-party cost containment service provider for AmeriBen. Phia notified AmeriBen that they suffered a cybersecurity incident beginning on July 9, 2024. AmeriBen systems were not impacted by this event. Based on a review of potentially impacted data, AmeriBen recently discovered that the personal information of some AmeriBen members may have been impacted.

The following information may have been affected as a result of the incident: names, addresses, dates of birth, medical information, prescription information, health insurance information, provider information, treatment and/or diagnosis information, treatment dates, lab or test results, patient account and/or medical record numbers, Medicare/Medicaid information, driver’s license or state identification card numbers, other government issued identifications, financial account information, and/or Social Security numbers. Please note that not all information was impacted for all members.

Phia has no indication that any individual’s information has been misused.

Most affected individuals have been or will be notified directly by The Phia Group about this incident. For more information, please review your letter or visit the link below for more information.

<https://www.phiagroup.com/notice-of-data-security-incident/>

Phia has also established a toll-free call center to answer questions about the incident and to address related concerns. Call center representatives are available Monday through Friday from 9:00 am to 6:30 pm Eastern Time and can be reached at 1-866-408-2595.